

The term “mask” refers to surgical grade or n95 masks used by medical personnel.

The term “cloth face covering” refers to the use of a fabric material to cover the nose and mouth, such as a bandana, scarf or home-sewn cloth mask.

Based on increasing evidence supporting the transmission of COVID-19 by asymptomatic and pre-symptomatic individuals, the CDC is recommending the use of cloth face coverings in public settings.

### **What this means for Crossover Employees**

To align with this recommendation, Crossover is instituting the following universal masking policy during periods of significant sustained community spread:

- Crossover will provide surgical face masks to all staff, patients and visitors.
- All providers must wear surgical face masks during in-person patient encounters and employ an appropriate level of respiratory protection (surgical face masks or N95 respirators) when interacting with patients with suspected or confirmed COVID-19.
- All staff must wear surgical face masks while onsite in the public and coworking spaces.
- Patients and visitors must wear surgical face masks while in our centers. If they fail to comply with this policy, they may not access the center.

### **Guidance for Our Clients’ Employees**

There is currently a lot of discussion about whether we should only be wearing masks or face coverings when experiencing signs of illness. However, research is showing that people can transmit the COVID-19 virus via aerosol (talking) without having any signs of illness. Therefore, wearing masks or face coverings can be an effective way to decrease the transmission of COVID-19, as well as restricting the amount of times you touch your face.

To protect yourself and others during the coronavirus outbreak, we advise you to stay at home. However, when it is essential to go to public spaces, such as the grocery store, gas station, health center or work, we believe it is critical to wear a cloth face covering (i.e. bandana, scarf). If you are going outdoors for fresh air or in your car, it is not necessary, only when you come in close contact (within 6 feet) of others.

### **Keeping your Face Covering Clean:**

Only put on and take off your face covering with clean hands. Launder it daily or when visibly soiled, whichever comes first. Refrain from touching it with your hands while wearing.